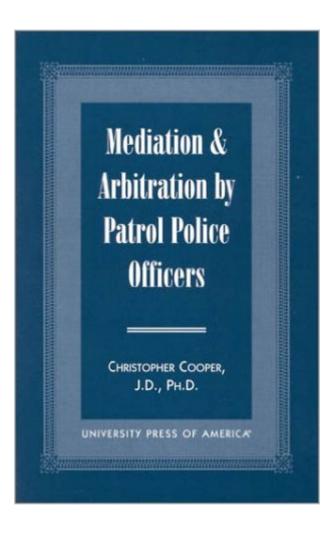
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Mediation & Arbitration By Patrol Police Officers





Synopsis

Mediation & Arbitration by Patrol Police Officers demonstrates how and why mediation and arbitration, two conflict resolution methodologies, are related to patrol police work. Christopher Cooper points out that many police calls-for-service are for interpersonal disputes, including disagreements over property, noisy neighbors, or other domestic situations not involving violence. Therefore, police officers armed with mediation skills can handle these types of scenes substantively, avoid escalating the level of the dispute, and avert a repeat call-for-service. A police department trained in mediation and arbitration also maintains a better reputation with citizens and strengthens community policing philosophy, missions and programs. This book provides a rationale for mediation and arbitration training, along with an explanation of the process and instructions for the training of police officers. It offers an aid to dispute resolution professionals with role playing situations and lesson plans helpful in designing and implementing mediation and arbitration training programs for patrol police officers. For police administrators, this book offers a guide to establishing official mediation and arbitration protocol for calls-for-service.

Book Information

Paperback: 88 pages Publisher: UPA (March 29, 1999) Language: English ISBN-10: 0761813683 ISBN-13: 978-0761813682 Product Dimensions: 5.8 x 0.3 x 9.1 inches Shipping Weight: 6.4 ounces (View shipping rates and policies) Average Customer Review: 5.0 out of 5 stars Â See all reviews (1 customer review) Best Sellers Rank: #1,235,279 in Books (See Top 100 in Books) #209 in Books > Law > Business > Arbitration, Negotiation & Mediation #1543 in Books > Textbooks > Law > Criminal Law #2195 in Books > Textbooks > Social Sciences > Criminology

Customer Reviews

This book was paired with the other text mentioned above as part of a module of my BA, and the two worked in tandem. This book augments the information contained in the other text and even on its own is very useful. I would recommend it

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